



IOWAccess Monthly Status Report

June, 2006

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IOWAccess

June, 2006 Monthly Status Report

IOWAccess Coordinator Position

Mark Uhrin received a number of resumes from candidates interested in the IOWAccess Coordinator position. From this group, he selected five resumes based on experience and qualifications. An interview team consisting of Mark, Barb Corson (IOWAccess Advisory Council member), Diane Van Zante, and Tom Shepherd conducted interviews the week of June 19th. At the conclusion of the interviews, team members were asked to assign a numerical value to each applicant (using a scale of 1 to 10 with 10 being the most favorable rating). The ratings and any comments team members wished to express were submitted to Mark on June 26th. Mark will be scheduling a follow-up interview for the top three candidates with John Gillispie. It is anticipated the selection will be announced at the July 12th IOWAccess Advisory Council meeting.

Next IOWAccess Advisory Council Meeting

The next meeting of the IOWAccess Advisory Council meeting will be held on July 12th from 1:00 p.m. to 3:30 p.m. in the Hoover State Office Building B Level Conference Rooms 2 and 3. The agenda and attachments for this meeting will be e-mailed to council members and interested parties by close of business Friday, July 7th. Please contact Tom Shepherd (tom.shepherd@iowa.gov; 515-281-6902) if you have agenda items or if you need additional information.



Information Technology Enterprise – IOWAccess Project Status Report for June, 2006

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Inspections and Appeals	Targeted Small Business Online	11/3/03	Overall	\$45,000.00	Requirements, Statement of Work and Project Plan finalized. Will be starting development and continue during absence of subject matter expert.
Inspections and Appeals	Social Gambling Online	11/3/2003 9/14/05	Overall Added Funding	\$55,000 \$25,000	Continuing with User Acceptance Testing. Will complete UAT by early June, but rollout will be delayed until mid-August when the customer's subject matter expert returns from medical leave.
Dept. Human Services	Child Development Home Registration Renewals	1/26/04	Overall	\$199,124.00	Customer has requested that we suspend the project. Have not received any indication from customer as to their intentions.
Iowa State Univ.	28E Project	4/19/04	Overall Added Funding	\$120,660 \$53,000	All updates completed. Final load of data received in correct format from ISU. Plan turnover application to Sec State by 6/30.
Dept. of Public Safety	Criminal History Background Check	6/17/04	Implementation	\$47,375.00	Still do not have sample data and delivery method from customer. Continuing page layout development.
Dept. of Public Safety	Enterprise E-Mail Subscription Service	9/10/04	Overall	\$163,715.00	Continuing User Acceptance Testing. Customer planning 7/11 release to public.
Dept of Agriculture	Soil Conservation Grant application -	9/10/04 9/14/05	Planning Added Funding\$10,000 \$140,000	Compiling information needed for Implementation funding request to be presented at July IOWAccess Council meeting.
Iowa Civil Rights Commission	Web Access	5/11/2005	Ph 1 Implement & Ph 2 planning	\$75,000.00	Production date for Phase 1 moved to June 28 at customer request. Once in Prod will start initial planning for Phase 2.
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web Access	7/13/2005	Implementation	\$108,000.00	<u>Beer / Wine</u> - Removed Branding information (customer funded change). Have received no indication from customer on how to proceed. On hold pending their direction.



Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Dept of Commerce Alcoholic Beverages	Online Order Entry & Inventory Management	9/14/05	Planning	\$90,000	On customer hold.
Dept of Commerce Alcoholic Beverages	Licensing/Regulatory Documents Online	9/14/05	Planning	\$45,000	On customer hold.
Dept of Natural Resources	ATV, Boat and Snowmobile Licensing	1/11/06	Planning	\$25,000	Have not heard anything from customer for several months. At this point I do not expect this project to proceed, but have not been so informed by the customer.
Dept of Natural Resources	Performance Management Application	1/11/06	Planning	\$17,000	Completing documentation and prep work in advance of presentation to IOWAccess council on 7/12.
DAS - ITE	School Notification Program	3/8/06	Implementation	\$75,000	Have upgraded to new infrastructure applications. Meeting with security review contractor scheduled for 6/27 to review their report. Plan to start pilot testing with target school districts.
County Real Estate Elec Gov Adv Comm	Real Estate Information Portal	3/8/06	Planning	\$25,000	Continuing to meet with customer. Defining data sources and formats. Progress is continuing though slowly due to diversity of customer group.
Dept. of Public Safety - Fire Marshal	Aboveground Storage Tank Licensing	5/10/06	Implementation	\$77,000	Completed screen mockups and Requirements draft. Target August start of testing with Production by 10/1.
Dept of Natural Resources	Waster water Discharge Permit System	1/11/06	Implementation	\$66,000	
Dept. Human Services	Food Stamps - Web Intake	1/26/04	Overall	\$100,000.00	See update on page 14.
Department of Revenue	Electronic Tax Administration	1/26/04	Overall	\$414,000.00	



Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Judicial Branch	Supreme Court Commissions	9/14/2005	Implementation	\$195,955.00	

ITE Completed Projects

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Campaign Ethics	WRS Public Access Improvements	11/3/03	Implementation	\$20,000.00	Project is complete and has been moved into production.
Dept. of Public Safety	Missing Person's Reports On-line	9/10/2004	Planning	\$ 5,000.00	Planning completed.
State Auditor's office	State audit reports online	6/17/2004	Concept		Completed
State Auditor's office	State audit reports online	9/10/2004	Funding	\$ 3,850.00	Project completed and in production.
Department of Education	Online Teacher License Renewal	original 11/3/2003 added funding - 1/12/05	Implementation	\$445,059.00	https://www.iowaonline.state.ia.us/boee/controller.aspx?cmd=default
Dept. of Public Safety	National Sex Offender Public Registry	Discretionary Fund	Overall	Discretionary Fund	www.nsopr.gov
ICN	Interactive State Phone Directory	11/10/04	Implementation	\$59,768.00	http://www.icn.state.ia.us/rdirectory/index.html
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$15,000.00	Planning completed.



Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Judicial Branch	Supreme Court Commissions	3/9/2005	Planning	\$38,875.00	Planning completed.
Iowa State Univ.	E-Government Research Project	6/17/2004	Overall	\$114,068.00	http://das.ite.iowa.gov/governance/IAC/documents/index.html
Campaign Ethics	Lobbyist/Client Tracking System	11/3/03	Overall	\$18,500.00	Further IOWAccess funding denied, project terminated.
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$15,000.00	Further IOWAccess funding denied, project terminated.
Dept of Management	Electronic Local Budget Submission	7/13/2005	Planning	\$12,000.00	Planning completed.
Dept of Management	Electronic Local Budget Submission	11/9/2005	Implementation	\$35,000.00	In Production https://www.iowaonline.state.ia.us/dombudget/ - however users can not get beyond the initial screen without a user ID and appropriate data.
Inspections and Appeals	Food Inspections Online	11/3/2003 Additional Funding 4/19/04 Phase 2 funding 5/11/05	Overall	\$178,333.00	Application now in Production. Can be accessed at: http://foodandlodgingreports.iowa.gov/
Dept. Natural Resources	Digital Camera/Prof Photo Services for Campsite Photos	9/10/04	Overall	\$15,000.00	Completed photography. Web site and reservation service is expected to go into Production in early Jan' 06
Dept. of Public Safety	Missing Person's Reports On-line	5/11/2005	Implementation	\$40,000.00	Application in Production. Awaiting DPS to announce new site. http://www.iowaonline.state.ia.us/mpic/



Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web Access	7/13/2005	Implementation	\$108,000.00	<u>Licensing</u> - In Production 12/19. http://www.iowaabd.com/alcohol/licensing/elicensing.jsp
Dept of Management	Purchasing Results '07	11/9/2005	Implementation	\$50,688.00	In Production 1/10. http://purchasingresults.iowa.gov/
Campaign Ethics	Miscellaneous Contribution Tracking	11/3/2003 7/13/05	Overall Added Funding	\$7,000 \$104,553	Moved to Production 3/8. Project complete and in the process of closing out. There is no separate URL for this function. It is a part of the reporting functionality.
Dept of Natural Resources	Waster water Discharge Permit System	1/11/06	Planning	\$15,000	Planning completed.

**Iowa Interactive Project Status Report for June, 2006**

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Static Pages					
State Homepage	DAS-ITE	Ongoing	Changes are made on these pages every day.	We manage the site for the State. This includes consulting with the public and agencies in order to provide the necessary features for easy navigation and quality look for State functions.	Current
DAS (DAS main & State Accounting) webpages	DAS	Ongoing	Changes are made as requested	We provide graphics for the whole DAS site, but we have management responsibilities for the main page and the State Accounting Enterprise. We provide consulting services as requested.	Current
Professional Licenses Website	Dept. of Commerce	Ongoing	Changes are made as requested	We provide services for this site and work with them to maintain each site in conjunction with the applications which are being worked on for this agency.	Current
First Lady Vilsack's Website	First Lady Vilsack	Ongoing	Changes are made as requested	We provide full website services for this site. The First Lady's staff provides content. We implement based on their requests.	Current
Logos & Graphics	DAS	Ongoing	Develop logos and Graphics as requested	We currently have three projects which are being worked on. Powered by DAS, A&A. We have been requested to hold these particular project until staff is available to review. We provided several different graphics in October.	Two completed for different applications
Latino Affairs	Human Rights	Live	Redesign	This is a complete redesign of there pages. We are currently working with the staff on dreamweaver changes to the page.	Completed
Iowa Promise	Multiple Agencies	Completed	Site redesign		Completed
CIO Summit		Completed	Site content update	Replace content on the pages for new summit	Completed



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Department of Education	DOE	Unknown	Redesign	We have been asked to begin a complete redesign project for their current website.	Delayed by Agency
Utilities Board Division Website	Utilities Board	07/01/06	Redesign	The Utilities Board Division of the Dept. of Commerce is interested in working on a rewrite of their site but are working through some things internally before progressing with us.	Testing & Review
Iowa Access Advisory board Site	DAS	07/01/06	Redesign	New look and feel is being implemented.	
Learning Supports	Education	07/01/06	Site Creation	New site and graphics needed.	Testing
Employee Wellness site	DAS	07/01/06	Site Creation	New look and feel is being implemented.	Delivered
CJJP survey site	Human rights	07/01/06	Site Creation	New site and graphics needed.	Testing
DAS Website	DAS	08/01/06	Update to site & Management structure	We have been asked to develop a new infrastructure and design elements for DAS Site. A new Public information officer has been hired. This project is on hold until the new PIO has an opportunity to get engaged with the project	
Iowa.gov Rewrite	DAS		Rewrite	This is an updated web design with improved content, architecture and web features	
Administrative Rules Web Site	IDED	08/01/05	Graphics and Architecture are being reviewed by Agency	IDED, in conjunction with many agencies, has requested a website which better explains and lays out administrative rules for businesses and the general public. The group working on this site has asked for some time as they are busy with the Legislative process.	Waiting on content
Cultural Affairs & Historical Society	Cultural Affairs	08/01/05	Site Rewrite		Change in personnel has caused delays



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
College Student Aid Commission	same	Undetermined	In talks		
Attorney General Office	AG's office	Undetermined	Preparing Proposal	Site Redesign	
Applications					
DLR Application	DOT & DAS-ITE	Ongoing	Completed	This application works with the Departments to provide Driver License Records to the qualified individuals for Insurance, Safety and other federally identified purposes.	Live
AG-Tuff Customer App	Attorney General	Maintenance	Completed	This application provides teachers with tips and a quiz to promote good consumer practices for students	Live
DOT – Tracs- Forum	Dept. or Transportation	6/2005	Completed Development	This application provides the Dept. of Transportation with some information on federally mandated practices and a forum to share information with other states involved with this program	Completed Development
DNR Wildlife	DNR	Maintenance	Completed	This application provides citizens with the ability to sign up for newsletters and get animal counts across the state.	Live
Pension Estimate	IPERS	6/2005	Completed Development	This application provides State employees with a form to fill out certain information and get an estimate of their pension should they retire.	Completed Development
Customer Database	DOT & DAS-ITE	6/2005	In Testing	This application is critical to the DLR application. It is currently housed on Iowa Interactive servers because of database inavailability in ITE's servers. We are converting it to a database system which can be provided on the ITE servers.	Testing phase
Boards & Comm.	Governor's Office	6/2005	Completed Development	This application provides the general public with a searchable database on appointments to Boards & Commissions	Completed Development



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Museum Shop Catalogue	State Historical Society	7/2005	In Testing	This application is a catalogue service which allows for viewing and ordering of items in the State Historical Society's store.	Completed Development
Google Search	ITE	Maintenance	Completed	New search engine for state page	Live
Professional Licenses Apps-Phase I	Dept.of Commerce	Maintenance	Completed	This application was a transfer to a web-based database application which provides more efficiency and possibilities to the Professional Licensing staff.	Live
Professional Licenses Apps-Phase II	Dept. of Commerce	Maintenance	Completed	This application provides an online search and renewal system for professional licenses.	Live
Professional Licenses Apps-Phase III	Dept. of Commerce	Maintenance	Completed	Searches, integration of 3rd party data, and mailing list are still on the list for development in this area.	Live
Professional Licenses Apps-Phase IV	Dept. of Commerce	Maintenance	Completed	This is the last adds to this project. This includes the cleanup and complete transformation of the current professional databases into the new applications and the online renewal process for all the other entities. Marketing of the applications is included.	Live
Public Meeting Calendar	All Agencies	Maintenance	Completed	This application provides a place for agencies to post public meetings and makes a centralized location for citizens to get government information.	Live
Pyxis Web Content Management System	All Agencies	Maintenance	Upgrades	This application provides State agencies with a better way to manage their websites. It allows them to enter content while a template is created for them. It eliminates the need for software and html training by employees. It allows any number of persons to create content without the assistance of a web designer.	Live
First Lady Vilsack's Reading Bulletin	First Lady Vilsack	Maintenance	Upgrades -new monthly requirement	This project will provide a Bulletin Board posting and Forms for the First Lady's Summer reading project	Live



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Accident Reports	DPS	Maintenance	Live	Development of an online accident reporting system	Live
FADDS application	DHR	Maintenance	Live	A database and online information collection will be enhanced for this program.	Live Testing
RFP Posting Application	DAS	Maintenance	Live	This application is provided to replace an application that is currently in existence that needed help with maintenance and meeting some new standards.	Live
Cabins Reservation	DNR	Maintenance	Live	This is a straight system to internally add cabin reservations.	Live
Campground Reservation System	DNR	Maintenance	Live	This application will start with the ability to provide cabins to be reserved online and then include a full campground reservation system in the future.	Live
Fit 4 Life Database	Health	07/01/06	Completed		Testing phase
ICN Report application	ICN	7/1/2006	Completed		Testing phase
Roads Condition image	DPS	08/01/06	In Testing	A rewrite of the application graphic are available for this site and no functional accessibility standards are lost	Added WAP application
Administrative Rules Application	Governor's Office	08/01/06	In Testing	This is an application which is currently being discussed which may include a search function, a notification system, a commenting system, an electronic filing system and several other features . This application's parameters are still being discussed.	
Administrative Rules Application PartII	Governor's office and Legislature	08/01/06	In Development	Extension of the above mentioned application	
PERB Searchable Database	PERB	07/15/06	In Development	This will allow a keyword search of opinions by the PERB Board	



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Grant Management System	GEMS	08/01/06	In Development	Application for enterprise wide granting system.	
Conference Registration System	All Agencies	08/01/06	In Development	This application would provide a conference registration system that would be available by all state agencies. They would be able to create the site using a web tool and pay for registration online.	
Medical Examiners Database & apps	Medical Examiners	08/01/06	In Development	Database and application development are on the list for this agency.	
Dentists Database & apps	Dentists	09/01/06	In Development	Database and application development are on the list for this agency.	
Central Credential System	IBME	09/01/06	Requirements Gathering	Contracting must be worked out	
Change of Address System	All Agencies	10/01/06	Requirements Gathering		
Live Help	All Agencies	10/01/06	Requirements Gathering		
Professional Licensure	Health	08/01/06	In Development	Complete rewrite of database and	Testing Phase
Legislative Code Ordering	Legislature	8/1/2006	In talks		
Nursing	Board of Nursing	Undetermined	In talks		
Unemployment tax	IWD	Undetermined	In talks		
College Student Aid Comm.	Same	Undetermined	In talks		

Judicial Branch – Supreme Court Commissions Project

The lawyer reporting modules (continuing legal education and client security) were placed in production in late February. Over 680 continuing legal education reports and over 610 client security reports have been filed online, and associated fees in excess of \$94,835 have been paid online. Over eight percent of the total filings of each form were filed online. In addition, lawyers are using the online system to submit applications for extension of time to complete CLE requirements, to submit CLE programs for review, and to request inactive or retired status. The public information module was placed in production operation on April 17, 2006. Members of the public now may search the lawyer database and the lawyer discipline database for public information regarding Iowa lawyers, including source documents for approximately the past twenty years of public discipline, at: <http://www.iacourtcommissions.org>.

The remaining modules to be implemented are the CLE sponsor (program accreditation application) module, the Interest on Lawyer Trust Account (IOLTA) interest reporting module, and the certified shorthand reporter (CSR) module. The original plan was to implement the CLE sponsor module during June, the IOLTA module during July, and the certified shorthand reporter module during August. However, these implementation dates will be delayed by approximately a month (e.g., July for the CLE sponsor module, August for the IOLTA module, and September for the certified shorthand reporter module.) The delay in implementing the remaining three modules is a result of unexpected issues implementing authentication procedures for CLE sponsor contact persons and IOLTA bank staff members.

Department of Human Services – Food Stamp Web Intake Project

Applications software development has been divided into 6 major components - Preliminary Information Gatherer; Security; Administrative Tools; Client Interface; Information Management Interface; and Iowa Automatic Benefit Calculation (IABC) Integration. The status for each is as follows:

- Preliminary Information Gatherer - Coding for English and Spanish is complete and we are ready for system testing.
- Security - Coding Continues.
- Administrative Tools – The prototype is complete and coding is in progress.
- Client Interface – Development of the prototype continues.
- IM Interface - Development of the prototype continues.
- IABC Integration - Data mapping is complete. A plan has been put in place for creating Pended ABC Transactions.

A presentation was given to the User Work Group of the entire Food Stamp Administration web system with working prototypes to show system flow. A few changes were requested and are being addressed. A presentation was also given to IM Business Partners. Some changes were requested and are being reviewed.

Department of Natural Resources - Case Analysis For Boat, Snowmobile, and ATV Program

Since the Boat, Snowmobile, and ATV Registration Program did not have a presence on the Department of Natural Resources' website, a committee was formed to begin work on designing the website information. The website is an important part of the first phase of the project since this is where the view-only Mainframe database will be posted.

They committee members are as follows:

- Dan Kleen, President, Iowa Off-Road Vehicle Association
- Sandy Belz, Secretary and Web designer, Iowa Off-Road Vehicle Association
- Tracy Fahrion, Webmaster, Department of Natural Resources
- Megan Wisecup, Law Enforcement Administrative Assistant and Web designer
- David Downing, Program Manager, Snowmobile and ATV Trails and Grants
- Carol Wiksell, Program Manager, Snowmobile and ATV Registration
- Elonda Bacon, Administrative Assistant, Licensing Services

Mary Tamasi, the department's Information Technology Mainframe staff, will be the one involved in getting the program's Mainframe database on the website for viewing by the county recorders, dealers, and public. Mary will be brought in for her expertise as soon as the website piece is completed.

The committee also held their first brainstorming session to prepare for a possible Kaizen process improvement on the Boat, Snowmobile, and ATV Registration and Titling Program. Goals were identified and the information will be presented to the department's director for approval.

The current electronic license system contract is about to expire (system for issuing all licenses). The department sent out a Request For Information (RFI) for available technology from companies that sell services or technology that could be applied to the registration of boats, snowmobiles, and ATVs. This RFI will identify possible vendors and services that may be available to help the department issue user permits, titles, registrations, etc.

Technology will help determine, in part, what we are able to consider as we move forward with our stakeholders. The department will depend on the dealers for input on the entire process. It is important to for us to understand the business end of registering and titling machines. In the near future, we will be calling on the dealer representatives to work with the department to improve the current registration process.

The department has also identified key stakeholders for their input into revamping the Boat, Snowmobile, and ATV Registration and Titling Program as we move forward with electronic registration and titling. The committee members are:

- Dan Kleen, President, Off-Road Vehicle Association
- Terry Durby, President, Iowa State Snowmobile Association
- Deb Peyton, Delaware County Recorder
- Linda Fahn, Shelby County Recorder



- David Downing, Snowmobile and ATV Trails and Grants Program Manager
- Randy Edwards, Boating Law Administrator
- Carol Wiksell, Boat, Snowmobile, and ATV Registration Program Manager
- Richard Smith, ELSI Project Manager
- John Phoenix, ELSI Programming Manager
- Marjorie Robbins, Administrative Assistant for the program
- Mary Tamasi, Information Technology Specialist for the program